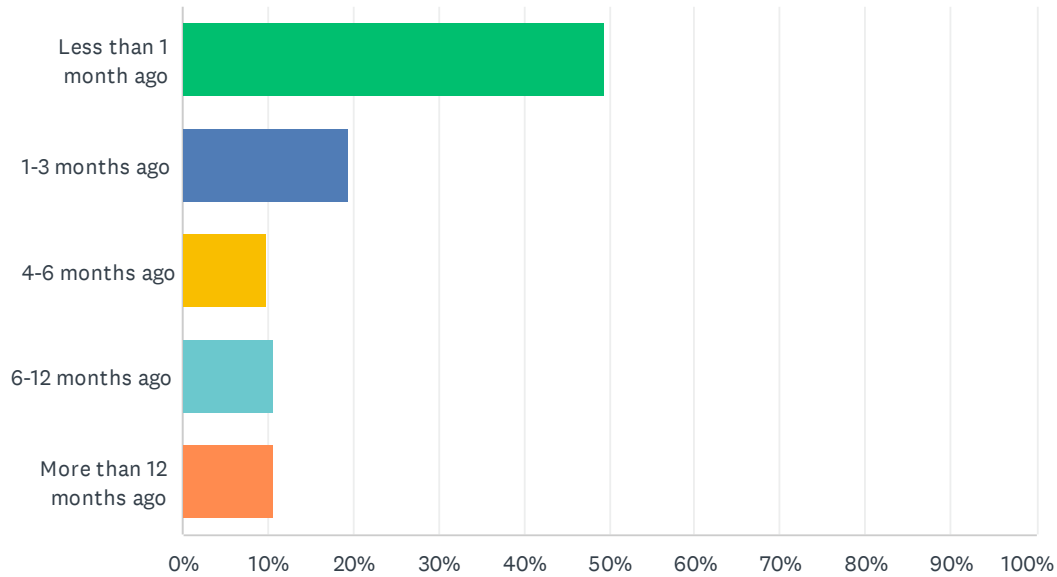


Q1 My most recent experience with the Clark County Health Department occurred:

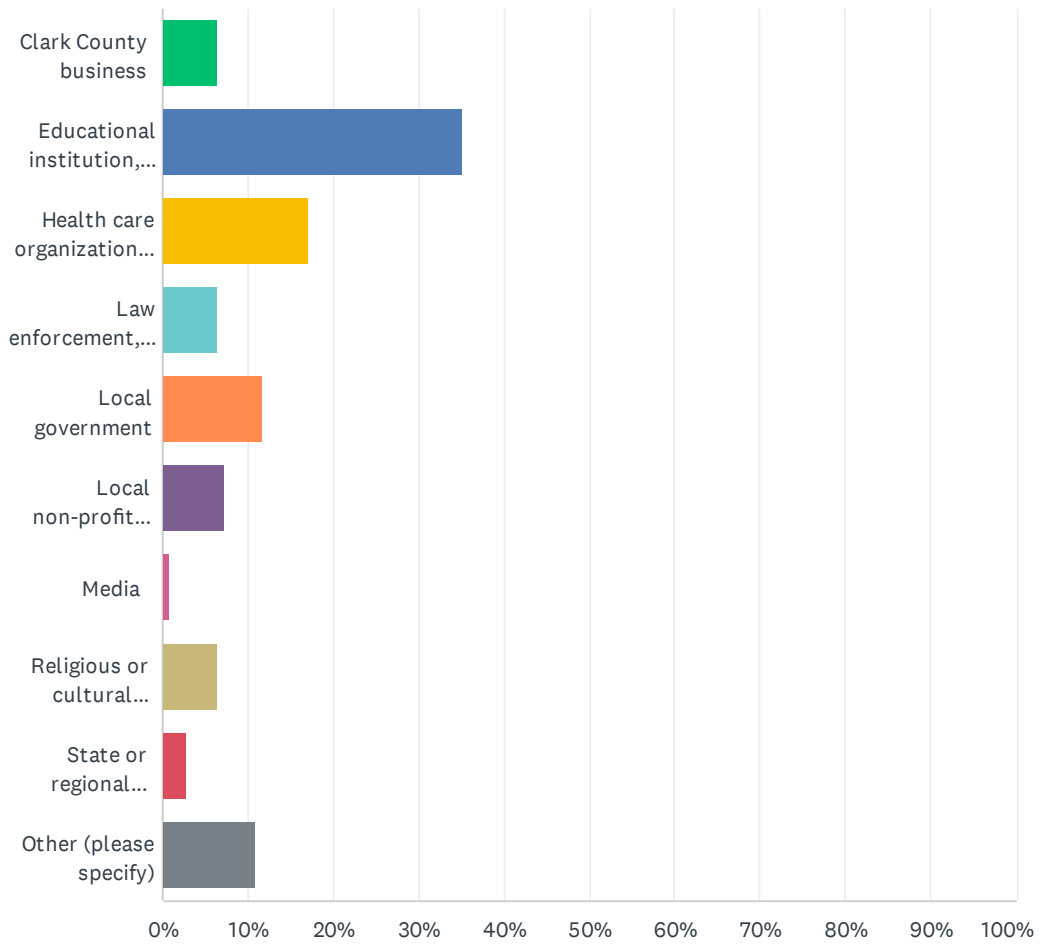
Answered: 113 Skipped: 1



ANSWER CHOICES	RESPONSES	
Less than 1 month ago	49.56%	56
1-3 months ago	19.47%	22
4-6 months ago	9.73%	11
6-12 months ago	10.62%	12
More than 12 months ago	10.62%	12
TOTAL		113

Q2 Which of these best describes the type of organization you represent?

Answered: 111 Skipped: 3



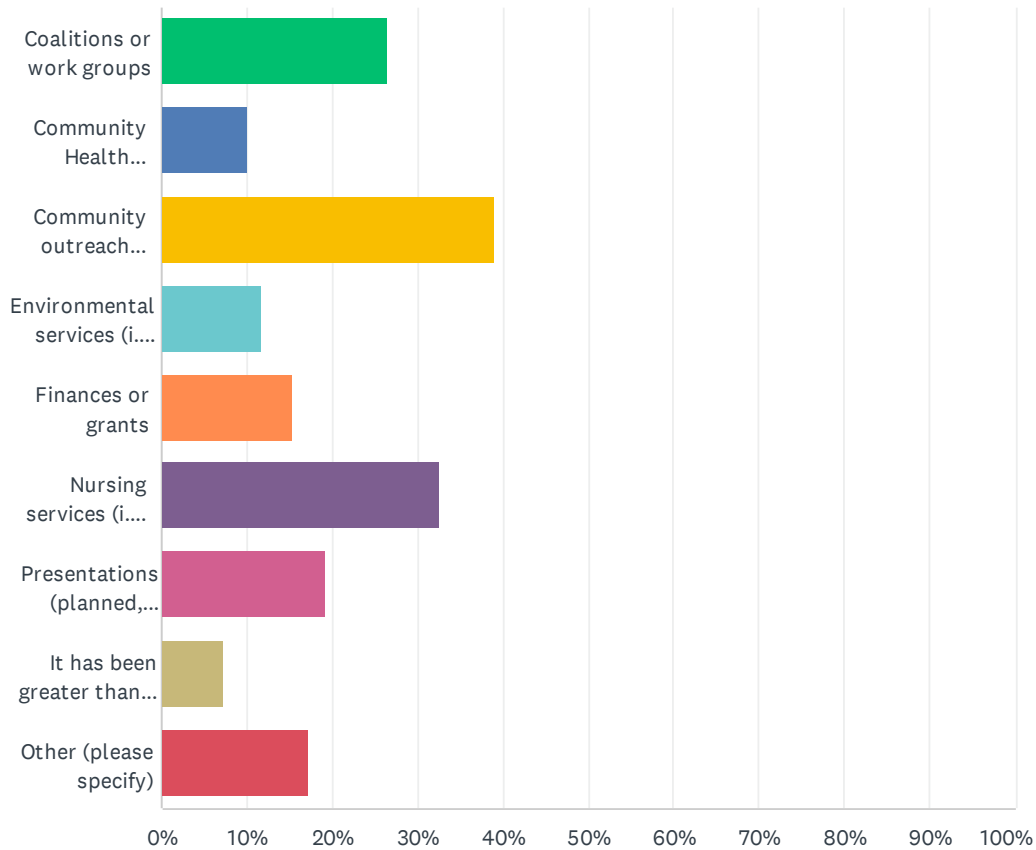
Clark County Health Department - Partner Satisfaction Survey

ANSWER CHOICES	RESPONSES	
Clark County business	6.31%	7
Educational institution, school district, or child care center	35.14%	39
Health care organization or facility	17.12%	19
Law enforcement, fire district, or EMS	6.31%	7
Local government	11.71%	13
Local non-profit agency, library, or volunteer organization	7.21%	8
Media	0.90%	1
Religious or cultural organization	6.31%	7
State or regional government	2.70%	3
Other (please specify)	10.81%	12
Total Respondents: 111		

#	OTHER (PLEASE SPECIFY)	DATE
1	Immunizations	9/18/2023 1:12 PM
2	Local citizen	9/8/2023 9:10 AM
3	immunizations for the family	9/8/2023 9:06 AM
4	Tax Payers	9/8/2023 8:59 AM
5	WI Groffdale Conference Safety Committee	9/5/2023 10:00 AM
6	public library	8/31/2023 12:33 PM
7	CBO	8/31/2023 8:56 AM
8	Public Library	8/31/2023 8:03 AM
9	Collaborative Vaccine Manufacturer	8/31/2023 7:18 AM
10	Interpreter	8/30/2023 4:40 PM
11	Child Care Center	8/30/2023 12:31 PM
12	Coroner	8/30/2023 10:02 AM

Q3 Please select the projects or initiatives in which you currently interact with the Clark County Health Department (past 12 months). These interactions can occur in person, virtually, or over the telephone. Check all that apply.

Answered: 110 Skipped: 4




Clark County Health Department - Partner Satisfaction Survey

ANSWER CHOICES	RESPONSES	
Coalitions or work groups	26.36%	29
Community Health Improvement Plan (CHIP)	10.00%	11
Community outreach efforts/public events	39.09%	43
Environmental services (i.e., water testing, food licensing, animal bites, etc.)	11.82%	13
Finances or grants	15.45%	17
Nursing services (i.e., immunizations, vision screenings, communicable disease reporting, etc.)	32.73%	36
Presentations (planned, targeted audience)	19.09%	21
It has been greater than 12 months since I interacted with the Clark County Health Department	7.27%	8
Other (please specify)	17.27%	19
Total Respondents: 110		

#	OTHER (PLEASE SPECIFY)	DATE
1	yearly kitchen inspection they come twice a per school year	9/13/2023 1:07 PM
2	Tax Payer	9/8/2023 8:59 AM
3	water testing, sharps, masks, Covid tests, Detera	9/6/2023 5:26 PM
4	A Plan to install a syringe collection point in my community. Also, my municipality leaders have reached out to ask for assistance with properties that have hoarding issues.	9/3/2023 4:23 PM
5	Seal a smile	8/31/2023 10:30 AM
6	Collaborate meetings to tackle issues with undeserved communities	8/31/2023 8:56 AM
7	SAS	8/31/2023 5:13 AM
8	Seal-A-Smile	8/30/2023 3:30 PM
9	Health inspections for the school district	8/30/2023 2:59 PM
10	Received a hydroponic lettuce station through a grant	8/30/2023 12:46 PM
11	Medical Student visit planning	8/30/2023 11:00 AM
12	covid	8/30/2023 10:02 AM
13	Immunizations - Seal A Smile	8/30/2023 9:13 AM
14	Seal-A-Smile	8/30/2023 9:02 AM
15	Asking general questions and calabs	8/29/2023 9:26 AM
16	Hydroponic Garden	8/29/2023 8:00 AM
17	Fork Farms Unit for classroom	8/28/2023 4:35 PM
18	Interviews or expertise on health-related stories	8/28/2023 3:44 PM
19	Providing a safe and secure environment for all Health Department employees to work in.	8/28/2023 1:44 PM

Q4 Overall, how would you rate your past or current experience(s) with the Clark County Health Department?

Answered: 111 Skipped: 3

9.0 
average rating



	AWFUL	2	BELOW AVERAGE	4	AVERAGE/SATISFACTORY	6	ABOVE AVERAGE	8	9	EXTREM POSITIV
☆	0.00% 0	0.00% 0	0.00% 0	0.90% 1	5.41% 6	2.70% 3	7.21% 8	9.01% 10	13.51% 15	59.

Q5 What would you identify as 2 strengths of the Clark County Health Department? (You can skip this question if you are unsure)

Answered: 74 Skipped: 40

ANSWER CHOICES	RESPONSES	
Strength #1	100.00%	74
Strength #2	82.43%	61

#	STRENGTH #1	DATE
1	Great nursing staff	9/22/2023 11:43 AM
2	Communication	9/22/2023 11:38 AM
3	thorough	9/19/2023 2:53 PM
4	The employees	9/14/2023 2:56 PM
5	Reliable current information for students	9/13/2023 11:59 AM
6	Transparency and Professionalism	9/12/2023 12:10 PM
7	personnel; every staff member I have worked with is truly wonderful	9/10/2023 2:41 PM
8	N/A	9/8/2023 9:12 AM
9	Very professional	9/8/2023 9:10 AM
10	Highly competent & efficient	9/8/2023 9:09 AM
11	Accurate info.	9/8/2023 9:00 AM
12	Quick responses to questions	9/7/2023 4:56 PM
13	committed with the community they serve.	9/7/2023 10:32 AM
14	great team work	9/7/2023 7:24 AM
15	very helpful interaction with staff	9/6/2023 5:26 PM
16	Being pro-active	9/5/2023 10:00 AM
17	The Health Department has always gotten back to me on questions I have.	9/3/2023 4:23 PM
18	Competent, caring, and strong leadership	9/1/2023 2:11 PM
19	knowledgable	8/31/2023 12:33 PM
20	Services provided to community	8/31/2023 11:04 AM
21	Willingness to prevent and protect the community from diseases.	8/31/2023 9:48 AM
22	Clear goals	8/31/2023 8:56 AM
23	staff are very responsive and professional	8/31/2023 8:43 AM
24	Good communication	8/31/2023 8:37 AM
25	Young staff that relates to the students	8/31/2023 8:19 AM
26	knowledgeable and experienced	8/31/2023 8:06 AM
27	Knowledgeable staff	8/31/2023 8:03 AM
28	Innovation & Meeting patients where they are	8/31/2023 7:18 AM

Clark County Health Department - Partner Satisfaction Survey

29	Organized	8/31/2023 5:40 AM
30	They respond quickly when we have questions. thank you	8/31/2023 5:13 AM
31	Dedication	8/30/2023 4:40 PM
32	Friendly reliable people	8/30/2023 3:46 PM
33	Sound knowledge of community needs	8/30/2023 3:32 PM
34	availability of communication via email and phone	8/30/2023 3:16 PM
35	willing to help	8/30/2023 3:13 PM
36	Dillon was very pleasant to work with	8/30/2023 2:59 PM
37	Great to work with	8/30/2023 2:48 PM
38	friendly staff	8/30/2023 12:46 PM
39	Collaboration with other partners to better the health of Clark County residents	8/30/2023 12:42 PM
40	Response time back has been good	8/30/2023 12:31 PM
41	They are very organized and communicate things well	8/30/2023 12:10 PM
42	Friendly and caring	8/30/2023 11:00 AM
43	Communication through email	8/30/2023 10:55 AM
44	Kind and sincere staff	8/30/2023 10:55 AM
45	Collaboration with others	8/30/2023 10:38 AM
46	Communication with communities, partners, stakeholders	8/30/2023 10:25 AM
47	Diverse programs/education	8/30/2023 10:14 AM
48	Community Outreach	8/30/2023 10:12 AM
49	Responds in a timely manner	8/30/2023 10:03 AM
50	Communications	8/30/2023 9:52 AM
51	Always very helpful	8/30/2023 9:45 AM
52	A solid team of professionals that you can rely on!	8/30/2023 9:44 AM
53	Personable staff	8/30/2023 9:39 AM
54	The communication with interested groups.	8/30/2023 9:35 AM
55	excellent communication	8/30/2023 9:28 AM
56	Great knowledgeable leadership	8/30/2023 9:22 AM
57	Communication	8/30/2023 9:21 AM
58	Communication	8/30/2023 9:14 AM
59	They get information to us in a timely manner	8/30/2023 9:13 AM
60	Very active in the county.	8/30/2023 9:10 AM
61	Everyone is very friendly and helpful!	8/30/2023 9:02 AM
62	Collaboration	8/30/2023 8:49 AM
63	Always positive and willing to listen and help	8/30/2023 8:49 AM
64	variety of services	8/29/2023 11:35 AM
65	Communication	8/29/2023 10:34 AM
66	Responsiveness	8/29/2023 10:25 AM

Clark County Health Department - Partner Satisfaction Survey

67	Listening	8/29/2023 9:26 AM
68	Great communication	8/29/2023 8:00 AM
69	Responsive to needs	8/28/2023 6:00 PM
70	Knowledgeable and willing to learn on different public health issues	8/28/2023 4:22 PM
71	Very friendly, nice people	8/28/2023 3:44 PM
72	Facilities	8/28/2023 3:23 PM
73	Very communicative	8/28/2023 3:16 PM
74	All staff are very friendly	8/28/2023 1:44 PM
#	STRENGTH #2	DATE
1	Great public health work	9/22/2023 11:43 AM
2	Friendly and Compassionate staff	9/12/2023 12:10 PM
3	Courteous	9/8/2023 9:10 AM
4	Strive for excellence in the HD	9/8/2023 9:09 AM
5	Nice people	9/7/2023 4:56 PM
6	Extensive health and community services	9/7/2023 10:32 AM
7	very motivated and hard working	9/7/2023 7:24 AM
8	quick response time	9/6/2023 5:26 PM
9	Being considerate to and of the various plain community groups in the area	9/5/2023 10:00 AM
10	They have always been able to find an answer to a question I have, even if they don't readily have an answer for me.	9/3/2023 4:23 PM
11	Knowledgeable and caring staff	9/1/2023 2:11 PM
12	approachable	8/31/2023 12:33 PM
13	Outreach	8/31/2023 11:04 AM
14	Their availability when their help is needed to promote health by educating the community.	8/31/2023 9:48 AM
15	Willingness to be mobile to serve our communities	8/31/2023 8:56 AM
16	they offer multiple methods of communication	8/31/2023 8:43 AM
17	Great communication	8/31/2023 8:19 AM
18	good communication and flexible	8/31/2023 8:06 AM
19	Timely responses	8/31/2023 8:03 AM
20	Positive Attitudes	8/31/2023 7:18 AM
21	Friendly/Caring	8/31/2023 5:40 AM
22	Leadership	8/30/2023 4:40 PM
23	Good speakers	8/30/2023 3:46 PM
24	Longevity and experience of staff	8/30/2023 3:32 PM
25	interest in community events	8/30/2023 3:16 PM
26	Get the job done	8/30/2023 2:48 PM
27	helpful	8/30/2023 12:46 PM
28	Creative in problem solving solutions to barriers in health issues	8/30/2023 12:42 PM
29	many areas to help us with any issues & help with any parent needs	8/30/2023 12:31 PM

Clark County Health Department - Partner Satisfaction Survey

30	They are very proactive	8/30/2023 12:10 PM
31	Innovative	8/30/2023 11:00 AM
32	follow through with plans	8/30/2023 10:55 AM
33	Always willing to help!	8/30/2023 10:55 AM
34	Community focused	8/30/2023 10:38 AM
35	Have the best interest of Clark County residents in mind	8/30/2023 10:25 AM
36	available/responsive	8/30/2023 10:14 AM
37	Handling of communicable diseases	8/30/2023 10:12 AM
38	Great involvement with local schools	8/30/2023 10:03 AM
39	Willing to go the extra mile	8/30/2023 9:45 AM
40	Brittany leads and sets a good example for her staff.	8/30/2023 9:44 AM
41	Well trained and educated staff	8/30/2023 9:39 AM
42	Professionalism	8/30/2023 9:35 AM
43	services that are offered to students and community	8/30/2023 9:28 AM
44	Commitment to promoting health and safety of residents	8/30/2023 9:22 AM
45	Support	8/30/2023 9:21 AM
46	Responsiveness	8/30/2023 9:14 AM
47	Are great getting back to us with any questions we might have.	8/30/2023 9:13 AM
48	Always thinking of new ways to help the county.	8/30/2023 9:10 AM
49	Service	8/30/2023 8:49 AM
50	Availability- I am always able to get through to or hear back from in a very timely manner	8/30/2023 8:49 AM
51	networking	8/29/2023 11:35 AM
52	Helpful	8/29/2023 10:34 AM
53	Knowledge	8/29/2023 10:25 AM
54	Willing	8/29/2023 9:26 AM
55	Very open and willing to help	8/29/2023 8:00 AM
56	Great connectors and partners	8/28/2023 6:00 PM
57	Willing to reach out to communities to keep them informed.	8/28/2023 4:22 PM
58	Thorough record-keeping of initiatives and data	8/28/2023 3:44 PM
59	Administration	8/28/2023 3:23 PM
60	Emails are concise and informative	8/28/2023 3:16 PM
61	All staff are very knowledgeable and helpful	8/28/2023 1:44 PM

Q6 What would you identify as 2 areas of improvement for the Clark County Health Department? (you can skip this question if you are unsure)

Answered: 29 Skipped: 85

ANSWER CHOICES	RESPONSES	
Improvement #1	100.00%	29
Improvement #2	31.03%	9

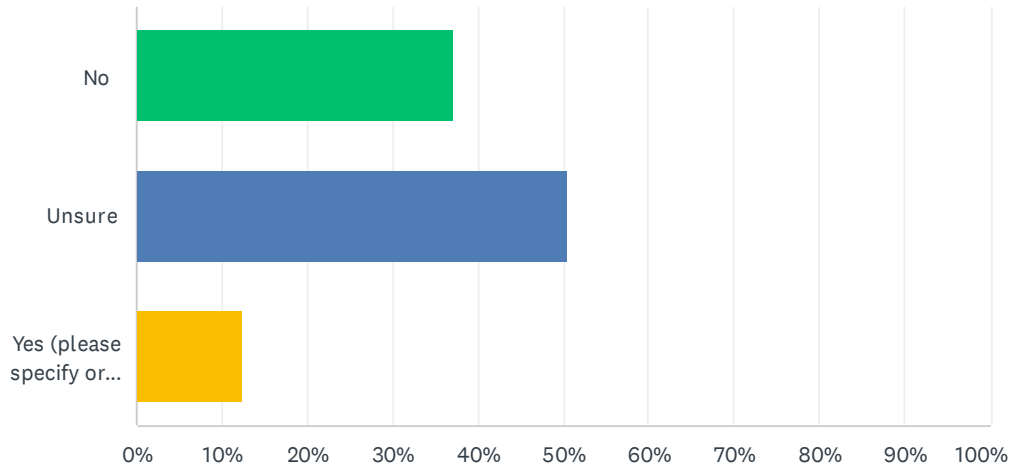
#	IMPROVEMENT #1	DATE
1	I would like to talk more about projects that impact the health of the community	9/22/2023 11:43 AM
2	Communication	9/8/2023 9:30 AM
3	N/A	9/8/2023 9:12 AM
4	Direct contact phone call	9/8/2023 8:59 AM
5	to get in contact with the community outside business hours	9/7/2023 10:32 AM
6	nothing! I love working with you guys!	9/7/2023 7:24 AM
7	Additional funding	9/1/2023 2:11 PM
8	Better publicize programs	8/31/2023 12:33 PM
9	To get more funding to hire more staff	8/31/2023 8:56 AM
10	More options on presentations for schools	8/31/2023 8:19 AM
11	Printed brochure of services offered	8/31/2023 8:03 AM
12	to do just one inspection a year	8/30/2023 3:13 PM
13	No complaints	8/30/2023 2:59 PM
14	Less staff turnover but that's hard to control	8/30/2023 2:48 PM
15	establishing a partnership with our school to help students with nutrition education	8/30/2023 12:46 PM
16	It would be wonderful if you would have more latitude and funding for the wonderful work you are doing	8/30/2023 11:00 AM
17	More funding opportunities	8/30/2023 10:55 AM
18	none	8/30/2023 10:03 AM
19	Nothing at this time	8/30/2023 9:45 AM
20	N/A	8/30/2023 9:39 AM
21	more community outreach programs?	8/30/2023 9:35 AM
22	cannot think of any	8/30/2023 9:28 AM
23	They need more staff support to achieve more/better outcomes	8/30/2023 9:22 AM
24	scope of services	8/30/2023 9:14 AM
25	Knowledge on infectious disease, especially those that we don't see very often (TB)	8/29/2023 4:58 PM
26	you do so much, advocate for more staff	8/29/2023 11:35 AM
27	Nothing	8/29/2023 9:26 AM
28	Promote annual report more to the public so people know what the health department actually	8/28/2023 3:44 PM

Clark County Health Department - Partner Satisfaction Survey

	does	
29	Nursing staff	8/28/2023 3:23 PM
#	IMPROVEMENT #2	DATE
1	Talk less about budget (I thought there was a finance committee)	9/22/2023 11:43 AM
2	Someone by door	9/8/2023 8:59 AM
3	more bilingual workers	9/7/2023 10:32 AM
4	Additional staff	9/1/2023 2:11 PM
5	none	8/30/2023 10:03 AM
6	N/A	8/30/2023 9:39 AM
7	unsure	8/30/2023 9:35 AM
8	Supportive leadership within the county to achieve their goals	8/30/2023 9:22 AM
9	Nothing	8/29/2023 9:26 AM

Q7 Are there any programs or services that you would like to see the Clark County Health Department start offering?

Answered: 105 Skipped: 9



ANSWER CHOICES	RESPONSES	
No	37.14%	39
Unsure	50.48%	53
Yes (please specify or explain)	12.38%	13
TOTAL		105

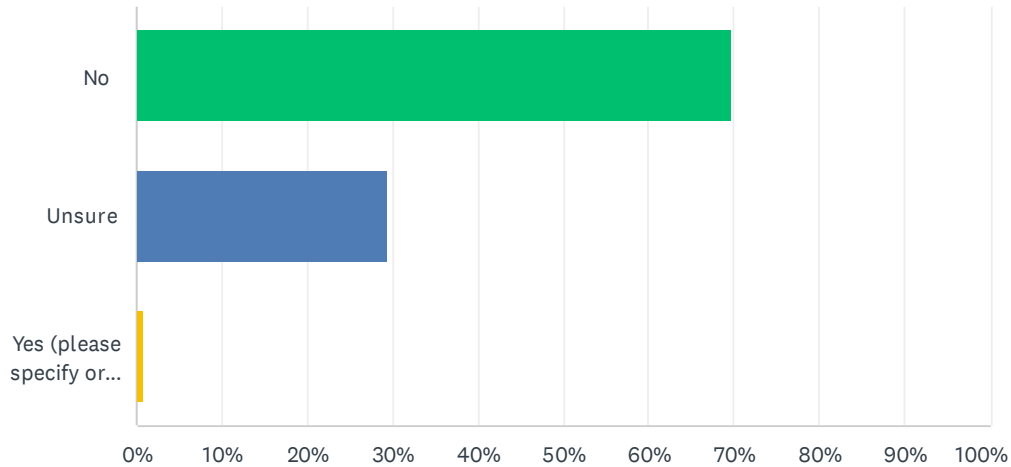
#	YES (PLEASE SPECIFY OR EXPLAIN)	DATE
1	Maybe informational videos online?	9/8/2023 9:09 AM
2	First Aid, CPR and AED Training	9/6/2023 12:58 PM
3	Providing contact information or links to local resources for citizens who have issues with hoarding or property cleanliness issues.	9/3/2023 4:23 PM
4	Dental care.	8/31/2023 11:04 AM
5	A presentation on mental health (from their youth risk survey) or one on ATOD (again based on their surveys and information from the community)	8/31/2023 8:19 AM
6	Nutrition education (or other education) for families (like a family night before school ends for the summer or at our Open House before school starts)	8/30/2023 12:46 PM
7	More breastfeeding initiatives and I know they have 2 nurses who are now CLC and this should help with this area.	8/30/2023 12:42 PM
8	More classes	8/30/2023 12:31 PM
9	Vision and hearing screenings	8/30/2023 11:14 AM
10	Invest in childcare! Maybe help with childcare funding or programs to assist with finances for childcare	8/30/2023 10:55 AM
11	Sane Nurse program	8/30/2023 9:44 AM

Clark County Health Department - Partner Satisfaction Survey

12	Consider SUD harm reduction services	8/29/2023 11:35 AM
13	Health foods to help mental health as well as health. Maybe work with Extension office and Community Services to get right foods to help anxiety, sleep, and symptoms of ADHD. Community Partners to assist as well if possible. This may in turn make healthier choices for coping instead of using tobacco or other harmful substances.	8/28/2023 4:22 PM

Q8 Are there activities, programs, or services that you believe the Clark County Health Department should stop doing?

Answered: 109 Skipped: 5

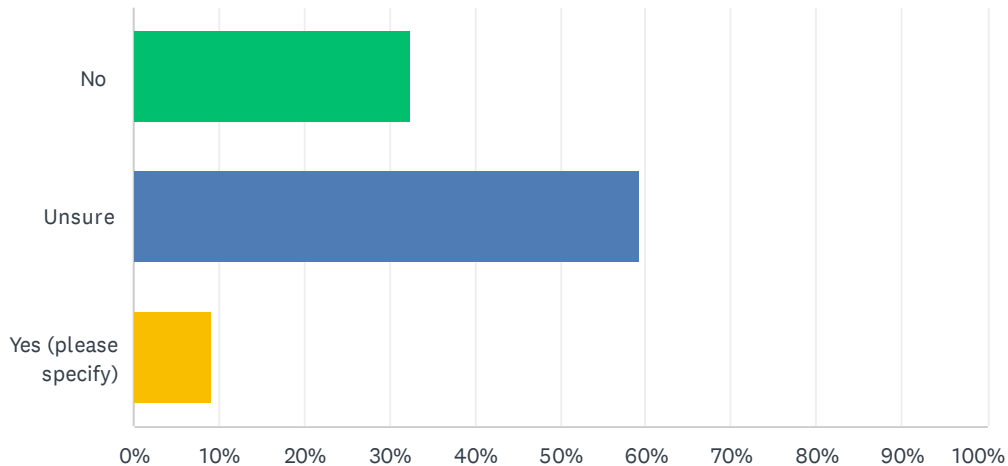


ANSWER CHOICES	RESPONSES	
No	69.72%	76
Unsure	29.36%	32
Yes (please specify or explain)	0.92%	1
TOTAL		109

#	YES (PLEASE SPECIFY OR EXPLAIN)	DATE
1	Stop any plans to push Covid vaccines and masks.	8/29/2023 7:08 AM

Q9 Are there any specific coalitions, community events, or other opportunities that you think the Clark County Health Department should become involved in?

Answered: 108 Skipped: 6



ANSWER CHOICES	RESPONSES
No	32.41% 35
Unsure	59.26% 64
Yes (please specify)	9.26% 10
Total Respondents: 108	

#	YES (PLEASE SPECIFY)	DATE
1	I support the ongoing excellent outreach that the CCHD does to the local Plain community.	9/10/2023 2:41 PM
2	Continue to explore the sale of Delta products with potential county ordinance in place.	9/8/2023 9:09 AM
3	more interaction with the school district and the student families.	9/7/2023 10:32 AM
4	More events in Taylor county	8/31/2023 8:56 AM
5	Already involved so please continue: bike safety event, community resource fairs, library speaking events or programs and outreach	8/30/2023 3:16 PM
6	Not sure if the health department is able to partner with the food pantry to help those struggling to find healthy affordable food choices, but it might be an area of need. Bike and pedestrian safety is important in our town. The crosswalks are not very well defined. This may be more of a city problem.	8/30/2023 12:46 PM
7	More involved in first day of school	8/30/2023 11:14 AM
8	I would recommend looking into Project Live Saver - a partnership between the Health Department and the CLSO would be incredibly beneficial for members in our community that would be eligible for such a program.	8/30/2023 9:39 AM
9	continue to be involved with as many networks and coalitions that touch the county as benefits those served by the health department as well. Examples are CAPP, CWPR, etc.	8/29/2023 11:35 AM

Clark County Health Department - Partner Satisfaction Survey

10 Bike rodeo in Loyal and other local schools, Friends of the Black River events, Business-to-Business Expo and Career Fair (if you already help with these you can disregard my suggestions)

8/28/2023 3:44 PM


Q10 If appropriate, how likely are you to recommend collaborating with the Clark County Health Department to other community partners?

Answered: 106 Skipped: 8

9.1

average rating



	NEVER	2	3	4	MAYBE	6	7	8	9	EXTREMELY LIKELY	N/A	TOTAL
	0.94%	0.00%	1.89%	0.00%	4.72%	0.94%	0.94%	7.55%	16.98%	62.26%	3.77%	
	1	0	2	0	5	1	1	8	18	66	4	106

Q11 Other thoughts, comments, or feedback:

Answered: 27 Skipped: 87

#	RESPONSES	DATE
1	There is some tension on the board & I get the impression that there are some old grudges being held.	9/22/2023 11:43 AM
2	I want to emphasize how grateful I am to work with CCHD staff in recent years, particularly Kelsey, Rebecca, and Corrine. They are so dedicated to their work and compassionate people.	9/10/2023 2:41 PM
3	I think you have a great outreach to schools & the county.	9/8/2023 9:09 AM
4	The Health Department is doing very well with the different programs & keeping the public informed.	9/8/2023 9:04 AM
5	Clark county health department is one of the best county departments I have been in touch with.	9/7/2023 10:32 AM
6	You guys are awesome!	9/7/2023 7:24 AM
7	Thank- you for all your efforts	9/5/2023 10:00 AM
8	The Clark County Health Department team led by Brittany Mews is a strong health department and is recognized throughout the region and state for their work with the Plain Clothes community, maternal and child health programming, and creative/community-driven efforts to utilize ARPA dollars.	9/1/2023 2:11 PM
9	The staff is very professional and goal oriented. They have created and improved processes to collaborate better	8/31/2023 8:56 AM
10	The CCHD helped us through COVID-19 precautions in a professional manner despite some public outrage. We were so grateful for their help.	8/31/2023 8:03 AM
11	Thank You for the opportunity to give feedback	8/31/2023 7:18 AM
12	None at this time	8/30/2023 2:59 PM
13	I've always enjoyed working with the Clark Co Health Department staff. They are responsive to what needs to be done and adjust to changes as needed.	8/30/2023 2:48 PM
14	Thank you!	8/30/2023 12:46 PM
15	Thank you for all you do!	8/30/2023 12:10 PM
16	It is a pleasure working with you. Corrine does such a great job organizing the St Bernard events!	8/30/2023 11:00 AM
17	Typically we have a great relationship and things run smoothly.	8/30/2023 10:55 AM
18	Please help look at making chidcare more affordable for families and assist providers.	8/30/2023 10:55 AM
19	The CCHD is always very helpful in getting things done. The staff is very helpful, friendly and knowledgeable. All around a great group!	8/30/2023 9:45 AM
20	I am interested in forming a partnership with the Dept.	8/30/2023 9:35 AM
21	We have worked extensively with Clark County, and it has always been a pleasure. They are responsive, knowledgeable, and smart about resources. They are collaborative partners and we are lucky to have such amazing partners in public health.	8/30/2023 9:22 AM
22	I am very thankful for all the support of the Clark County Health Department. COVID protocols in the district was very difficult and we felt very supported throughout this process.	8/30/2023 9:21 AM
23	The ladies are very helpful and a joy to work with!	8/30/2023 9:10 AM
24	Very pleased with support and workmanship alongside CCHD. I/we are very appreciative for	8/30/2023 8:49 AM

Clark County Health Department - Partner Satisfaction Survey

	everything you do and with the professionalism in which it is done.	
25	Thank you for all that you do.	8/29/2023 11:35 AM
26	I've very much appreciated the opportunity to work with the health department. My experience with staff has been very positive-they are willing to meet with partners regularly, share resources, answer questions, and most importantly connect those who in the county with a need with with appropriate resources in their networks, whether based in the county or serving Clark County as part of a partnership or coalition.	8/28/2023 6:00 PM
27	I believe the Health Department is very good to work with. I believe they do a lot of things for the people of Clark County.	8/28/2023 1:44 PM