

Helpful Resources in or Surrounding Clark County

Clark County Courthouse
517 Court Street, Neillsville, WI 54456

Clark County Health Department (CCHD)
(715) 743-5105



- **Reproductive Health Services**

- All services are COMPLETELY confidential. Services include, but are not limited to, education and counseling, free or low-cost methods of birth control, STI testing, pregnancy tests, and referrals.

- **Immunizations**

- The CCHD provides a variety of adult and childhood immunizations. Staff members can assist with finding immunization records, scheduling an immunization appointment, and more.

- **Communicable Disease**

- The CCHD responds to multiple communicable diseases, such as COVID-19, Monkeypox, tuberculosis, hepatitis, etc.

Clark County Community Services
(715) 743-5208



- **Mental Health Counseling**

- With licensed professionals to overcome mental and emotional disorders in a safe and confidential environment at two convenient locations in Clark County.

- **Substance Use Disorder Counseling**

- Consists of credentialed counselors who treat people with substance use disorders (SUDs) offering consistent, high-quality care for optimal recovery in an individual and group setting.

- **Clark County Recovery Court**

- Abstinence-based program that provides individuals the opportunity to change life circumstances and become alcohol and drug free.

- **Intoxicated Driver Program**

- There are two parts to the program, an assessment and a driver safety plan.

- **Psychological Testing and Consultations**

- On-site psychologist who will meet with you and conduct the psychological testing and assessment as well as the follow-up and development of a treatment plan.

- **Psychiatry Services**

- High-quality doctors and nurses by use of in-person visits as well as TeleHealth equipment. Through TeleHealth, you are able to see your doctor in our offices, even if they may be in another location. This system is secure and monitored by our staff.

- **Community Support Program (CSP)**
 - Provides support for adults with chronic, severe, and persistent mental illness who are at the greatest risk for admission to mental health hospitals. Consumers are supported through a team made up of a psychiatrist, psychologist, nurse, mental health therapists, SUD therapist, and case managers to implement and oversee treatment provisions.
- **Comprehensive Community Services (CCS)**
 - Can help people who need ongoing, comprehensive services to help them live, work, and participate in their community and ultimately reach a level of recovery from their illness. CCS Services will be provided in the community, will be flexible, and will help the person achieve their vision of recovery.
- **Birth-to-Three Program**
 - Wisconsin's early intervention program for infants and toddlers with developmental delays or disabilities and their families. We work to enhance the child's development and support the family's knowledge, skills, and abilities as they interact with and raise their child.
- **Children's Community Options Program (CCOP)**
 - Provides flexible, but limited, assistance to individuals with special needs who are living at home, from birth to age 21.
- **Children's Long-term Support Waiver Program (CLTSW)**
 - A home and community-based service that serves children under 22 who have been diagnosed with developmental disabilities, physical disabilities, or severe emotional disturbances. Its purpose is to help families support their children with severe disabilities within their own home.

**24 Hour AODA &
Mental Health Crisis
Line**

**Hopeline
Text: 741741**

*NO CHARGE

**(715) 743-3400
(800) 863-3560**



Uplift WI



UPLIFT WI
HERE WHEN YOU NEED AN EAR

Call 534-202-5438 to reach Uplift WI

Department of Social Services-Clark County
(715) 743-5233

• **Volunteer Transportation Program**

- Clark County Department of Social Services provides non-emergent medical transportation for persons 60 years of age or older, persons with disabilities, and other approved persons who complete a Volunteer Transportation Assessment and are determined eligible. Transportation is provided by area volunteers on a first come, first serve basis.



• **FoodShare Program**

- Provides FoodShare to households that meet certain financial and non-financial requirements helping low-income families and individuals to buy nutritious food. For more information please call the Western Region for Economic Assistance (WREA) at 1-888-627-0430.

• **Medical Assistance Program**

- Provides health care benefits to individuals and families who meet certain financial, health, or age requirements. For more information please call the Western Region for Economic Assistance at 1-888-627-0430

• To Apply for FoodShare or Medical Assistance:

1. Online: visit ACCESS.wi.gov to complete an application.
2. Call: Western Region for Economic Assistance at 1-888-627-0430 to complete an application or schedule an appointment at your local agency.
3. Local Agency: Come to the Clark County Department of Social Services to complete a request for assistance and set the filing date. Once this request for assistance is received by the Western Region for Economic Assistance, the applicant will be contacted to set up an application interview.
4. Mail: Complete application and mail to:

CDPU

PO Box 5234

Janesville, WI 53547- 5234

• **Rent/Mortgage/Utility Assistance**

- Call (715) 743-5233

Aging & Disability Resource Center (ADRC)-Clark County (715) 743-5166

The Aging and Disability Resource Center of Clark County is proud to provide the following services to our clients:

- Adaptive Equipment and Visual Aid Loan Library
- Alzheimer's Family and Caregiver Support Program
- Benefit specialist services
- Congregate and Home Delivered Meal Program
- Health screenings
- Information and referral services
- Medicare Part D counseling
- National Family Caregiver Grant
- Newsletter
- Outreach
- Recreational activities
- Transportation services
- Volunteer activities



Contacting Social Security

The most convenient way to do business with us from anywhere, on any device, is to visit www.ssa.gov. There are several things you can do online: apply for benefits; get useful information; find publications; and get answers to frequently asked questions.



Securing today
and tomorrow

Or, you can call us toll-free at **1-800-772-1213** or at **1-800-325-0778** (TTY) if you're deaf or hard of hearing. We can answer your call from 7 a.m. to 7 p.m., weekdays. You can also use our automated services via telephone, 24 hours a day. We look forward to serving you.



Re-entering the Community After Incarceration—How We Can Help

We suspend Social Security disability and Supplemental Security Income (SSI) benefits when people are confined to jail or prison for one month or more.

- For Social Security beneficiaries, benefits remain suspended until the inmate is released.
- For SSI recipients, payments stop when the person is imprisoned for a month and terminate when incarcerated for a year or more.

People need funds to cover living expenses when they're released from prison. To help them make a successful transition back into the community, benefits need to restart as soon as possible.

How soon can benefits restart after release?

The amount of time it takes to restart benefits depends on the person's situation:

- If the inmate's Social Security benefits were only suspended, we can usually restart them without much delay.
- If payments were terminated, payments can take a few months to resume.
- If the inmate wasn't previously entitled or eligible for benefits, and is alleging a disability, or SSI payments were terminated, they must file a new application and we'll make a new disability determination. In this situation, a decision about the person's disability could take between three and five months.

Is there a way to expedite benefit payments?

By following a special procedure before release, we may be able to pay benefits much sooner. We refer to this as the prerelease procedure.

How does the prerelease procedure work?

When an institution has a prerelease agreement with Social Security, we can:

- Begin processing an inmate's application up to several months before the inmate's scheduled release date.
- Make a prospective determination of potential eligibility and payment amount based on the inmate's expected circumstances after release.
- Start paying benefits shortly after the inmate is released from the institution.

When notified by the institution, we'll follow this procedure if the inmate is likely to be eligible for benefits within 30 days of his or her scheduled release date.

How can institutions establish a prerelease agreement?

Either our local Social Security office or the institution may initiate a discussion about setting up a prerelease agreement.

The prerelease agreement:

- May be an informal verbal agreement.
- May be a written agreement signed by both parties.

Go to www.ssa.gov/locator to find the local Social Security's address, phone number, and fax number.

What are the responsibilities of each party?

Social Security's responsibilities

In a typical prerelease agreement, our local Social Security office will:

- Provide guidelines about what evidence is needed.
- Provide a contact person to assist the institution and the inmate in initiating the prerelease procedures.
- Process claims and reinstatements in a timely manner.
- Notify the institution promptly when we make a decision about the inmate's eligibility for benefits.

Institution's responsibilities

The institution will agree to:

- Notify us of people scheduled for release in the near future who may be eligible for benefits.
- Provide available current medical evidence or nonmedical information for the inmate including a statement about the inmate's ability to handle funds.
- Provide us with the anticipated release date.
- Notify us as soon as the inmate is released or if there are changes that delay the release date.

What are the advantages of a prerelease agreement?

A prerelease agreement:

- Allows both parties to streamline the process for starting or restarting benefits promptly after an inmate is released.
- Facilitates the inmate's return to the community by providing him or her with an adequate source of income.

Transportation

- **Veyo**

- If you are on Medicaid (MA) you will need to use Veyo for transportation to medical appointments. As an MA client, these rides are free of charge. Please call 866-907-1493, Monday through Friday, 7:00 a.m. – 6:00 p.m. Central Time (CT). to schedule a ride.

- **Neillsville Taxi**

- Public transportation for residents of the City of Neillsville and those within a 5 mile radius of Neillsville. Please contact 715-743-4600 for more information.

- **Clark County Taxi**

- Public transportation for all Clark County residents. Please contact 715-743-3364 or 1-800-236-8438 for more information or click on the following links for hours and rates.

Neillsville Taxi Service
(715) 743-4600

Save time and money while helping keep the environment clean and green!
Call us at 715-743-4600

(TTY) Reservation Line 7-1-1
(TTY) Toll-Free Reservation 1-800-947-3529




make green
your routine

Hours of Service	Fares	
	Within 5-mile Radius of Neillsville	
Monday - Friday 6 a.m. to 10 p.m.	Adult	\$3.50
	Senior Citizen (60+)	\$1.75
	Disabled	\$1.75
	Child (under 18)	\$1.75
Saturday 7 a.m. to 10 p.m.	Extra Territorial	\$1.50 per mile over 5
	Parcel Delivery	\$3.50
Sunday 7 a.m. to 6 p.m.	We appreciate your business and look forward to serving you!	

Clark County Taxi
(715) 743-3364
(800) 236-8438

(TTY) Reservation Line 7-1-1
(TTY) Toll-Free Reservation 1-800-947-3529



Go Grocery Shopping Visit Friends and Family

Van Capacity:
One Wheelchair, 3 Individuals

2019 One Way Fares:	
Adult	\$5.00
Senior Citizen (60+)	\$3.00
Disabled	\$3.00
Child (under 18)	\$3.00
1st child under 18 free (under 5 needs attendant)	
Parcel Delivery	\$5.00
Additional Stops	\$2.00 (per stop)

Public Transportation for all Clark County and City of Stanley Residents!
Running Monday thru Friday
8a.m. to 5p.m.

WIC (Women, Infant, Children)

To contact the Clark County WIC Program, please call 715-316-3264, or 1-888-298-5299.

ELIGIBILITY REQUIREMENTS

- You live in Wisconsin.
- You are a pregnant, breastfeeding or new mother; an infant up to age one; or a child up to age 5.
- You or your children have a health or nutrition need.
- You are income eligible.



Personal Development Center

Personal Development Center is a private, non-profit victim services agency providing case management, advocacy, and prevention education to individuals and families in the North Wood County and Clark County area. Having served the community since 1977, the agency has a history of identifying and addressing needs within an atmosphere of confidentiality and concern.



Phone: (715) 384-2971.

24 Hour Crisis Line: (715) 384-2971

Text: (715) 660-6813

Services:

- Domestic Violence Victim Services
- Youth/teens Advocacy Program
- Sexual Assault Victim Services
- Education & Community Awareness

Food Pantries & Other Food Resources

Colby

Community United Pantry – Zion
Lutheran Church
301 N 2nd Street
(715) 223-2166 (pantry/church)

- Serves Abbotsford, Colby, Curtiss, and Dorchester residents
- Tuesdays from 9:00 – 11:00 a.m.

Greenwood

Greenwood Food Pantry –
Missionary Baptist Church
302 N Main Street
(715) 267-6114

- Serves Greenwood residents
- 1st and 3rd Wednesday of each month from 2:00 – 5:30 p.m. (or by appointment)

Granton

Granton Community Food Pantry –
Granton Methodist Church
326 S Main Street
(715) 238-7517

- Serves Granton and Chili residents
- 3rd Saturday of the month from 8:00 – 9:00 a.m. (or emergency if needed)

Loyal

Loyal Community Food
Pantry/Indianhead Community
Action Agency
228 N Main Street
(715) 503-1071

- Serves all Clark County residents
- Tuesdays and Thursdays from 9:00 a.m. – 12:00 p.m.
- Wednesdays from 2:30 – 5:00 p.m.

Neillsville

Clark County Area Food Pantry and
Resource Center
1031 E Division Street
(715) 743-2885

- Serves residents within a 15-mile radius of Clark County
 - Tuesdays from 9:00 a.m. – 2:00 p.m.
 - Thursdays from 1:00 – 5:00 p.m.
 - If emergency call 715-743-2885
-

Thorp

Thorp Community Food Pantry
116 N. Washington St
(715) 669-5861

- 2nd Saturday of even-numbered months from 8:00 – 10:00 a.m. (or by appointment)

Withee

Community Alliance Church Food
Pantry
111 Division Street
(715) 229-4609

- Serves all residents of the Owen-Withee school district
 - 3rd Tuesday of the month from 3:00 – 5:30 p.m.
 - By appointment
-

Stanley

Fruit of the Vine Food Pantry –
Trinity Christian Fellowship
W11581 County Road X
(715) 644-5532

- 1st & 3rd Tuesdays of the month from 5:00 – 7:00 p.m.
- 2nd & 4th Tuesdays of the month from 10:00 a.m. – 12:00 p.m.

OTHER FOOD RESOURCES:

Ruby's Pantry

Medford (715) 785-5260
Marshfield (715) 387-3654

FoodShare Helpline

877-366-3635

Feed My People FoodShare Outreach Specialist

(715) 835-3844



St. Bernard Church

400 N 2nd Avenue
Abbotsford, WI 54405
(715) 743-9876
*Every Thursday from 2-4 pm



How to Fill Out a Job Application

Why do employers use job applications?

Many employers use applications as a way of standardizing the information they obtain from all job-seekers, including some things that you would not normally put on your resume.

Your goal is to complete the application as completely and honestly as you can – all the time, remembering that the application is a key marketing tool for you in the job-hunting process. Remember that some employers will use your application as a basis for deciding whether to call you for an interview.

So armed with this knowledge, here are the ins and outs for job-seekers when it comes to successfully completing job applications.

- **Read and follow instructions carefully.**
 - Always take a few minutes to review the entire application. Some applications ask for information differently – and all have specific spaces in which you are expected to answer questions. Think of the application as your first test in following instructions.
- **Complete the application as neatly as possible.**
 - Neatness and legibility count; the application is a reflection of you. Don't fold, bend, or otherwise mar the application.
- **Tailor your answers to the job you are seeking.**
 - Just as with your resume and cover letter, you want to focus your education and experience to the job at hand. Give details of skills and accomplishments, and avoid framing your experiences in terms of mere duties and responsibilities.
- **Don't leave any blanks.**
 - One of the reasons employers have you complete an application is because they want the same information from all job applicants. However, if there are questions that do not apply to you, simply respond with "not applicable" or "n/a." Do not write "see resume" when completing the application (but you can certainly attach your resume to the application).
- **Always answer questions truthfully.**
 - The fastest way for an application to hit the trash can is to have a lie on it, but that doesn't mean you need to give complete answers, either.
- **Do not add specific salary requirements.**
 - It is way too early in the job-seeking process to allow yourself to be identified by a specific salary request. You don't want to give employers too much information too soon.
- **Keep your application consistent with your resume.**
 - Make sure all dates, names, titles, etc., on your application coincide with the information on your resume.
- **Provide references.**
 - Employers want to see that there are people who will provide objective information about you to them. Pick your references carefully – and make sure you ask if they are willing to be a reference for you before you list them. Where do you get references? From past employers, teachers, family friends, etc.

Unwanted or Unneeded Disposal

SHARPS

MEDICATIONS

ACCEPTED MEDICATIONS

**Marshfield Medical Center-
Emergency Room Entrance**
611 Saint Joseph's Avenue
Marshfield, WI 54449
Available 24/7

Clark County Sheriff's Office
517 Court Street
Neillsville, WI 54456
Available 24/7
(715) 743-5278

Prescriptions: medication, patches, or ointments, over-the-counter medications, vitamins, samples, and pet medications.

Must be in a puncture resistant container.

Colby-Abbotsford Police Department
112 W. Spruce Street
Abbotsford, WI 54405
Mon-Fri: 9:00am-4:00pm
(715) 223-2313 (Ext. 2)

Aspirus Stanley Hospital
1120 Pine Street
Stanley, WI 54768
Main Entrance
Mon-Fri: 7:00am-4:00pm

Loyal Police Department
301 N. Main Street
Loyal, WI 54446
Mon-Fri: 8:00am-4:30pm
(Appointment Only) (715) 255-8986

NOT ACCEPTED MEDICATIONS

Must be in a biohazard sharps container.

Thorp City Hall
300 W. Prospect Street
Thorp, WI 54771
Mon-Fri: 8:00am-4:30pm

Hydrogen peroxide, inhalers, thermometers, needles (sharps), aerosol cans, and lotions or liquids. Business or clinic owner drop-offs.

Owen City Hall
833 W 3rd Street
Owen, WI 54460
Outdoor-Available 24/7

NO need to be in a red biohazard sharps container.

MMC-Neillsville
N3708 River Avenue
Neillsville, WI 54456
Clinic Entrance
Mon-Fri: 7:00am-6:00pm

Must be in a biohazard sharps container.



Information compiled by: Clark County Health Department
Updated: 7/26/23

At-a-Glance Guide to Medicare

for People in Wisconsin who are Incarcerated

Overview: Medicare coverage during incarceration

- If you have Medicare while incarcerated, you need to pay monthly premiums to avoid **late enrollment penalties**.
- Medicaid will not help pay for your Medicare premiums while you're incarcerated.
- Medicare generally will not pay for your medical care while you're incarcerated.
- You can wait to get Medicare until after you're released to save money.

If you started Medicare before becoming incarcerated

What you should know

- Most people have their monthly Medicare premiums deducted from their Social Security check, but Social Security checks stop while you're incarcerated.
- If you stop paying your Medicare premiums, your Medicare will be canceled, and you may need to pay **late enrollment penalties** later.
- You can cancel your Medicare to avoid paying premiums and **late enrollment penalties**.

What you should do

- Update your mailing address with Social Security.
- Call Social Security to either:
 - Set up paying for your Medicare premiums directly.
 - Cancel your Medicare.

If you turn 65 while incarcerated

What you should know

- The time around your 65th birthday is your first chance to get Medicare.
- You'll have another chance to enroll in Medicare when you're released.

What you should do

- If you want to start Medicare, call Social Security. You can enroll up to three months before and three months after your 65th birthday month.
- If you want to wait until after you're released to start Medicare, you don't need to do anything.

Understanding the parts of Medicare



Part A

(Hospital insurance)

- Hospital inpatient stays
- Skilled nursing facilities
- Hospice
- Home health care

Part B

(Medical insurance)

- Outpatient care
- Doctor services
- Physical and occupational therapy
- Mental health services
- Preventive care



“Original Medicare”



Part D

(Drug coverage)

- Prescription drugs
- Shots and vaccines

Part C

(Medicare Advantage)

A Medicare-approved health plan from a private company, instead of Original Medicare with the government. Medicare Advantage plans have provider networks, usually include drug coverage, and can offer extra benefits that aren't covered by Original Medicare (like dental and vision).



If you get Medicare due to disability while incarcerated

What you should know

- People who get Social Security disability benefits (SSDI) get automatically enrolled in Medicare 24 months after their payments begin.
- You can opt out to avoid paying premiums while you're incarcerated. You'll have another chance to enroll in Medicare when you're released.

What you should do

- Update your mailing address with Social Security so you get your Medicare paperwork.
- If you want to wait to start Medicare, follow the instructions you get in the mail.

How to get Medicare after you're released

1. Within 12 months after you're released, enroll in Original Medicare by calling Social Security. Your Medicare can start the first day of the following month or be backdated to your release date (up to six months ago).
2. Within two months after Part B starts, enroll in drug coverage through a Part D drug plan or a Medicare Advantage health plan (also called Part C).
 - If you're 65 or older, you could also (or alternatively) get SeniorCare.
 - If you don't get drug coverage right away, you may need to pay late enrollment penalties later.
3. Within six months after Part B starts, apply for a Medicare Supplement policy to help pay Part A and Part B costs.
 - This is optional.
 - You can't get (and don't need) a Medicare Supplement policy if you have a Medicare Advantage health plan or Medicaid.



Where to get help

- Medicare: 1-800-633-4227 (TTY 1-877-486-2048); www.medicare.gov
- Social Security: 1-800-772-1213 (TTY 1-800-325-0778); www.ssa.gov
- State Health Insurance Assistance Program (SHIP): www.dhs.wisconsin.gov/medicare-help
 - Medigap Helpline: 1-800-242-1060
 - Disability Right Wisconsin Medicare Part D Helpline: 1-800-926-4862
- SeniorCare drug coverage: 1-800-657-2038; www.dhs.wisconsin.gov/seniorcare

Check if you can get help paying for Medicare

- Medicaid: www.dhs.wisconsin.gov/forwardhealth/apply.htm
- Extra Help with drug costs (you get this automatically if you have Medicaid): Call Social Security or go to www.ssa.gov/medicare/part-d-extra-help



WISCONSIN DEPARTMENT
of **HEALTH SERVICES**
P-03179B (06/2023)



SHIP
State Health Insurance
Assistance Program

Navigating Medicare

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